

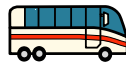
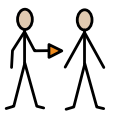
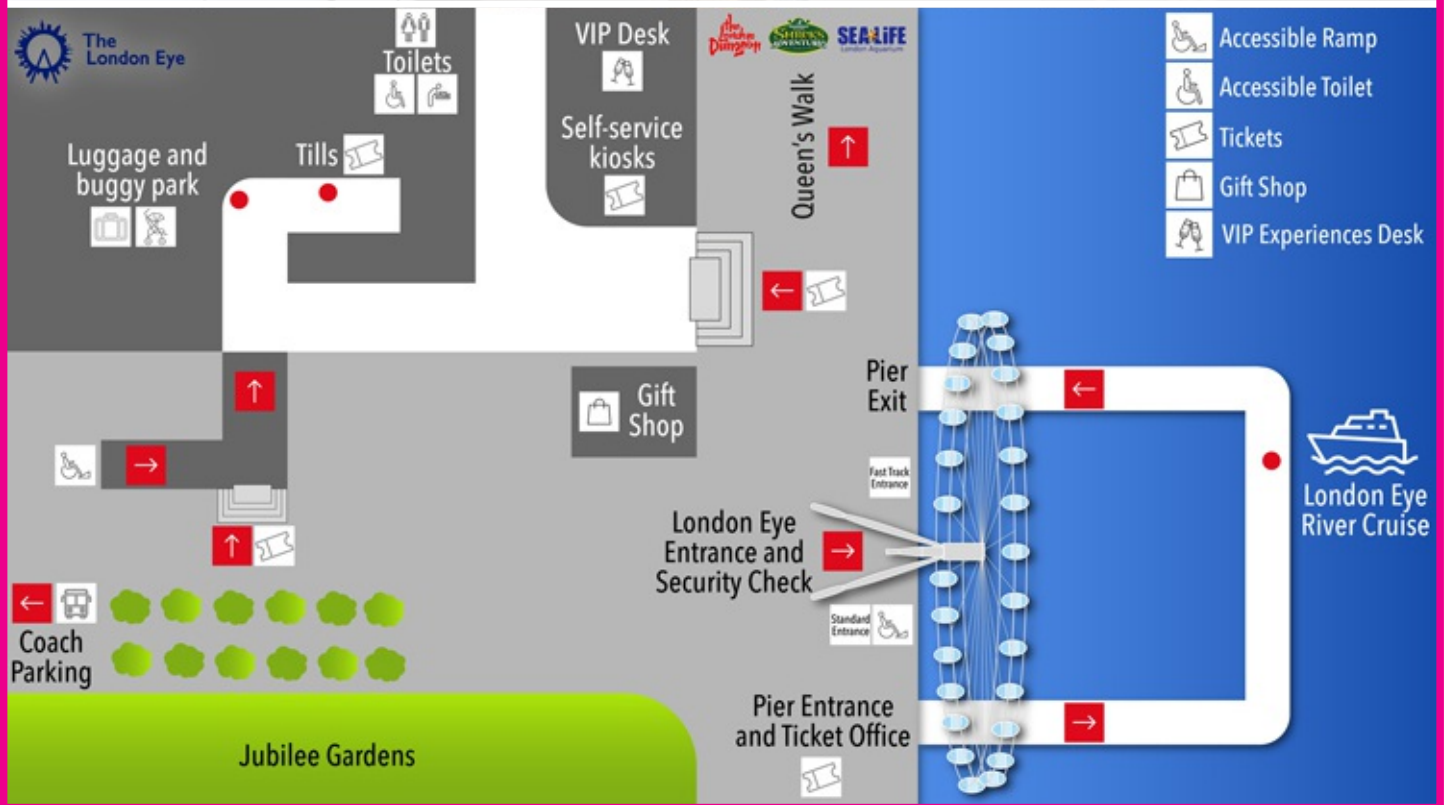


London Eye Guest Journey

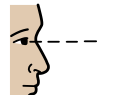


lastminute.com

London Eye



You may arrive at The London Eye by coach.

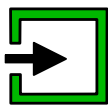


You can look at the map for directions.

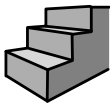




2



There are two entrances to the ticket office!



1

There are no steps at entrance one.



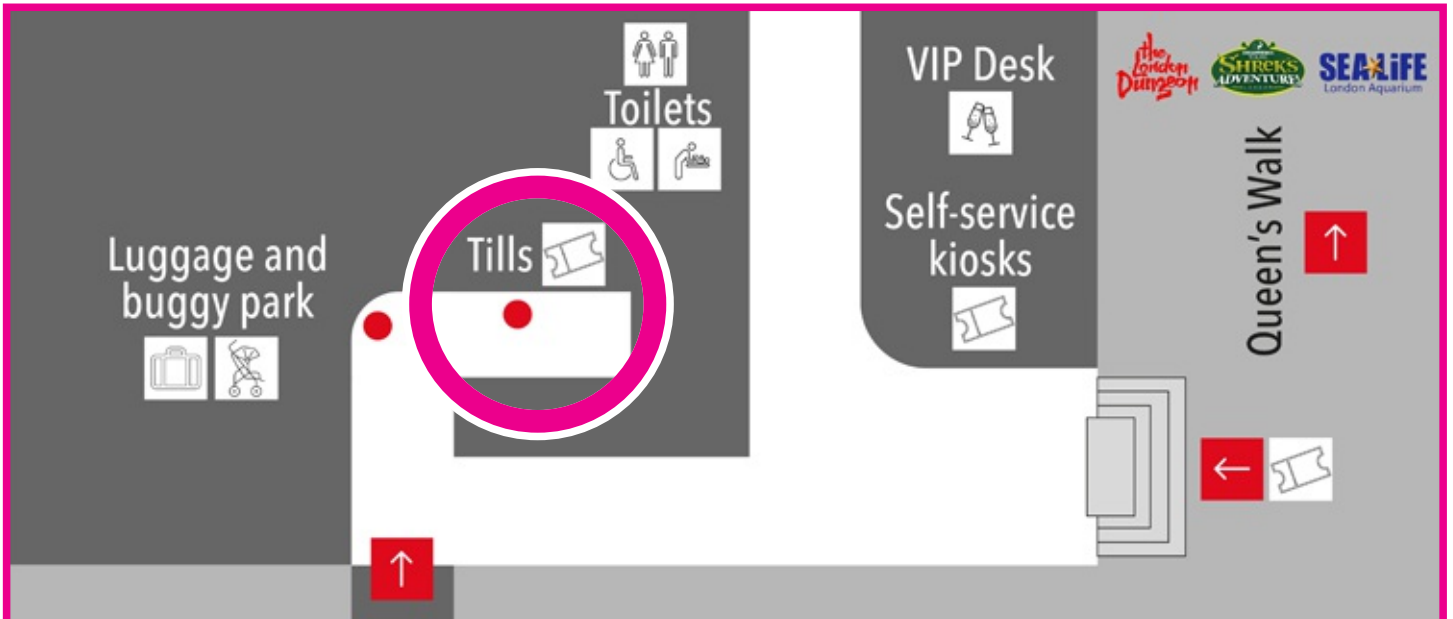


London Eye Guest Journey

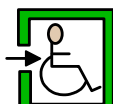


lastminute.com

London Eye

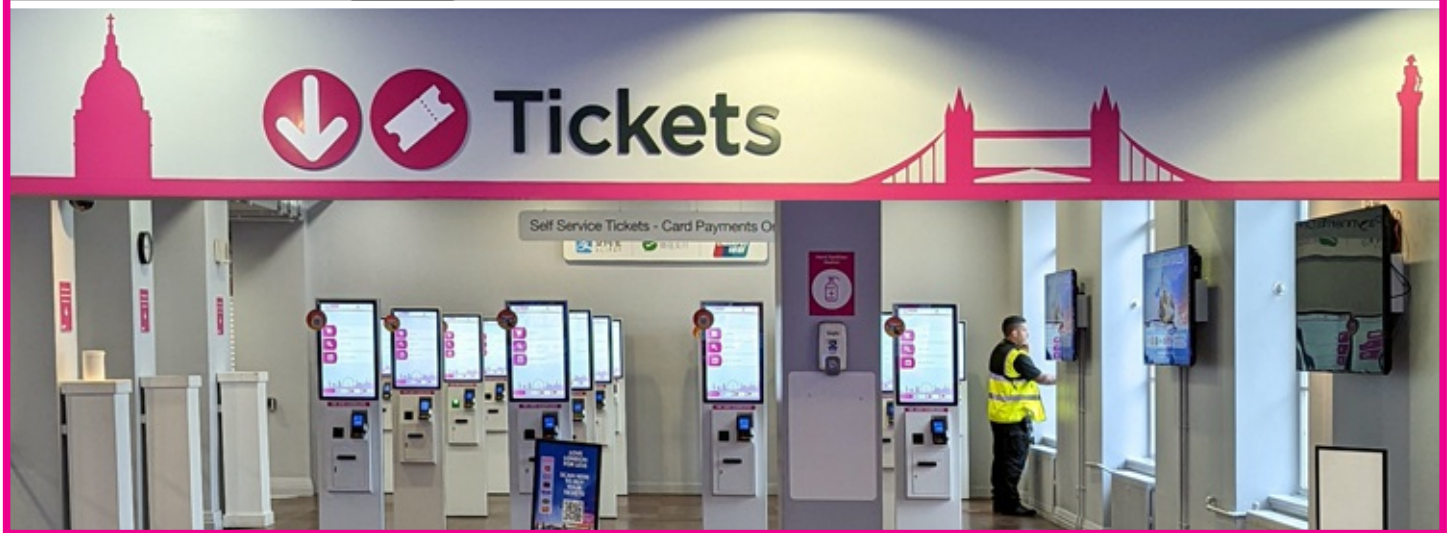
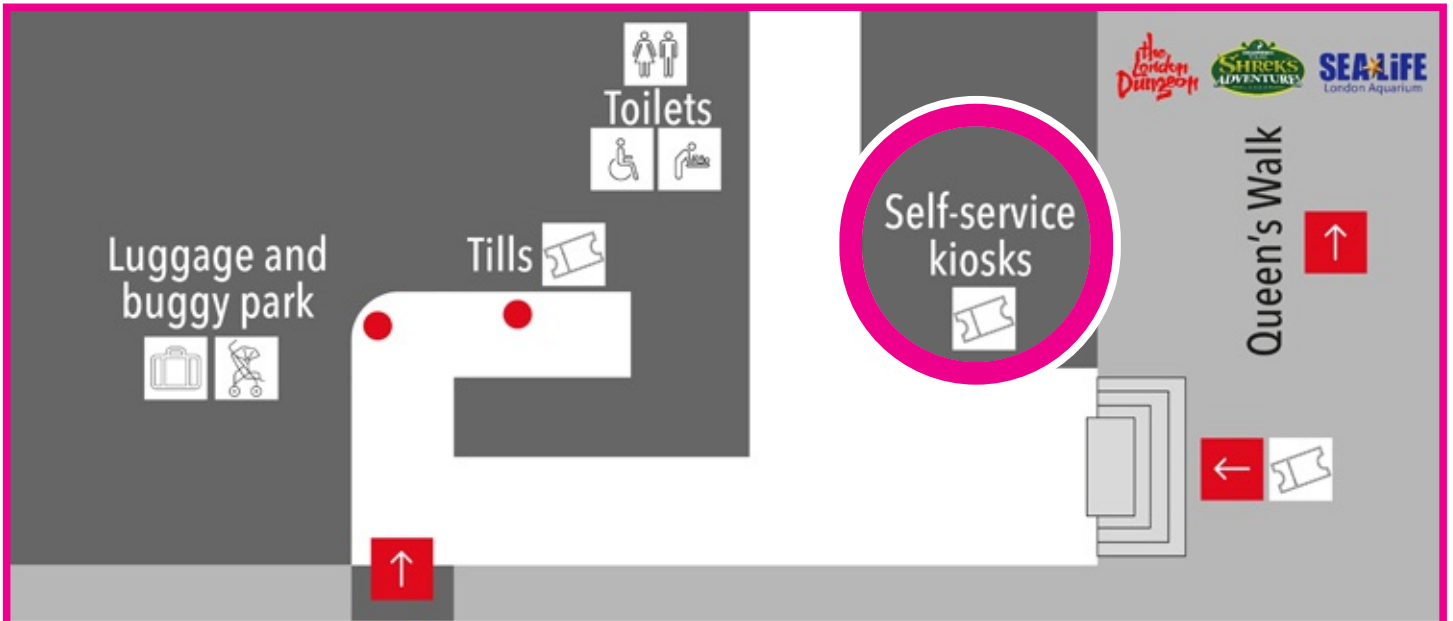


You can purchase tickets or ask for help at the tills circled on the map.



These tills are wheelchair accessible.





You can



purchase



tickets



on our Kiosks



circled on



the map.





You can



store



luggage



in our ticket office.



Storage



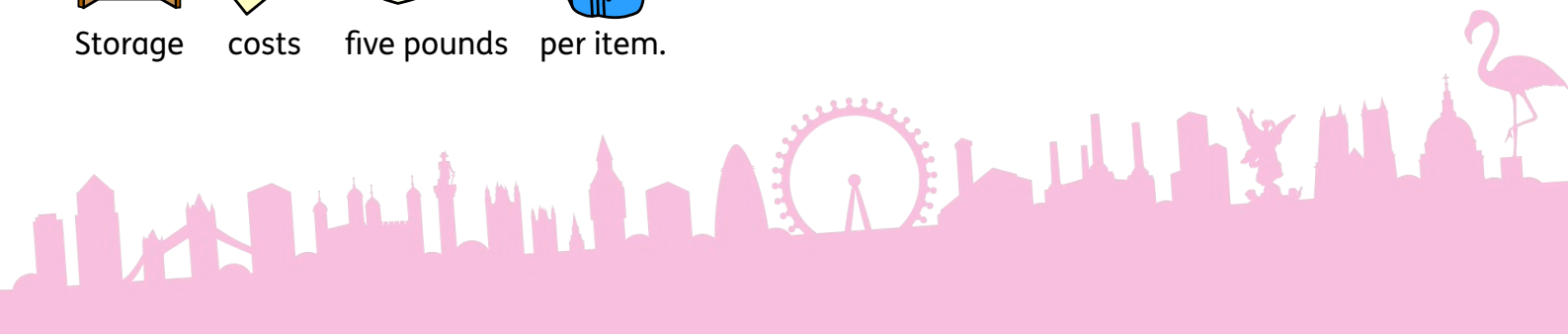
costs



five pounds



per item.





There are accessible toilets down this corridor.



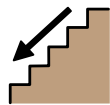
There are



also



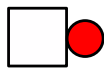
toilets



downstairs.



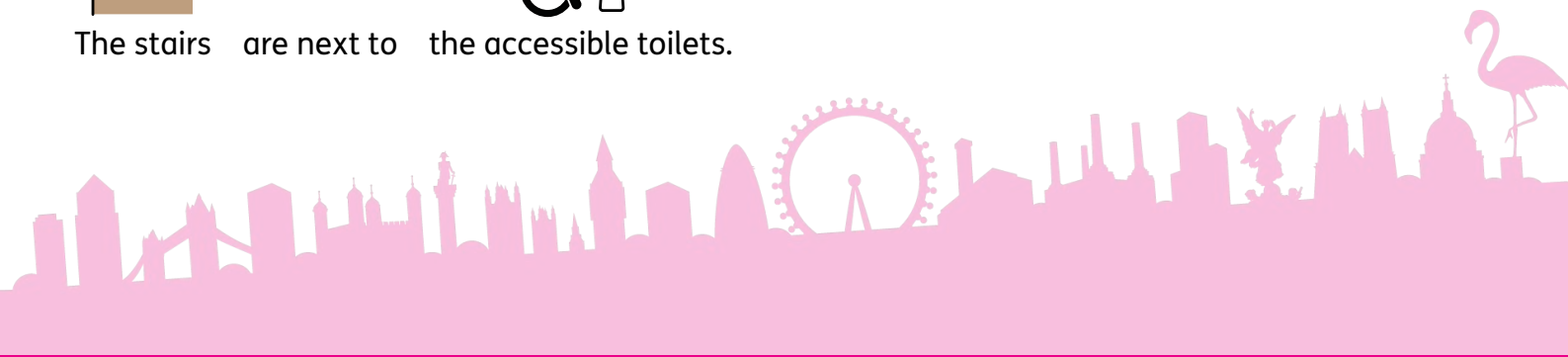
The stairs



are next to

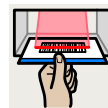


the accessible toilets.

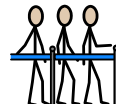
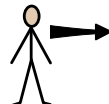
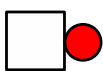




There are different types of ticket.



A London Eye ticket has a barcode that can be scanned.



After scanning your ticket You can join the queue.

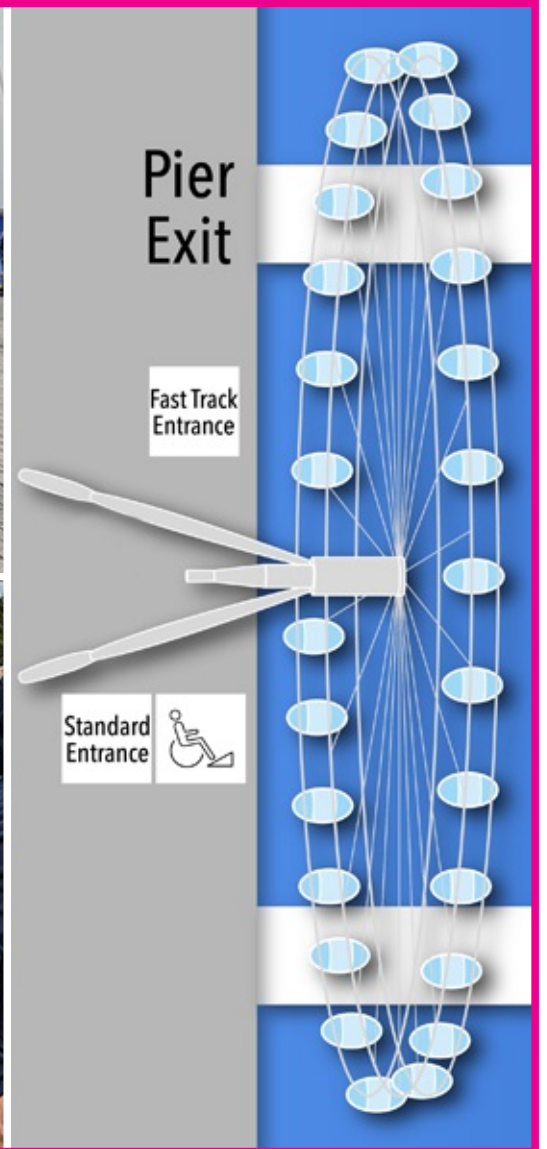



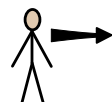

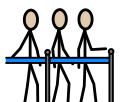
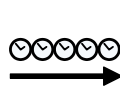
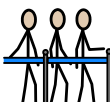
London Eye Guest Journey



lastminute.com

London Eye



You can join a fast track queue or standard queue.

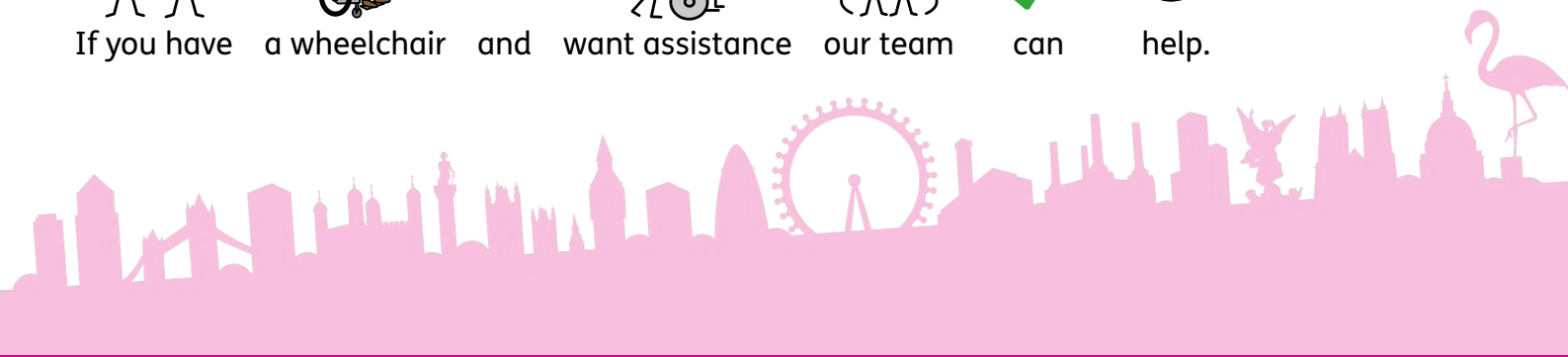


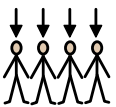






If you have a wheelchair and want assistance our team can help.





Everyone



has to be



searched by



a friendly



security officer.



They



must also



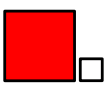
look inside



your



bag.



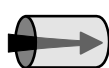
Big



bags



may be



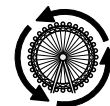
put through



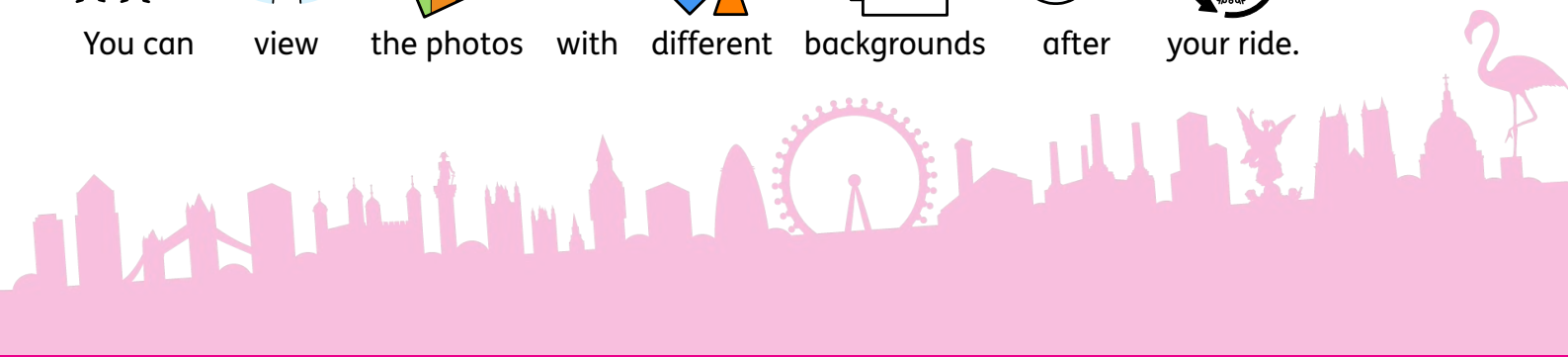
the bag scanner.



You can have a photo in front of a green screen.



You can view the photos with different backgrounds after your ride.





London Eye Guest Journey



lastminute.com

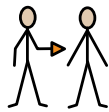
London Eye



After



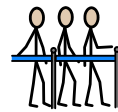
the green screen,



you



must



queue for



a short time.



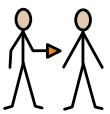


London Eye Guest Journey



lastminute.com

London Eye



You



must



stand



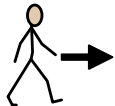
behind



the gate.



Get ready

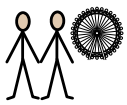


to get onto



the pod.

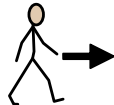




Our staff



will call you



forward to board



the pod!



The pod



will be moving slowly.



The pod



can



stop

to



help



wheelchairs board

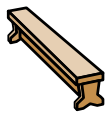
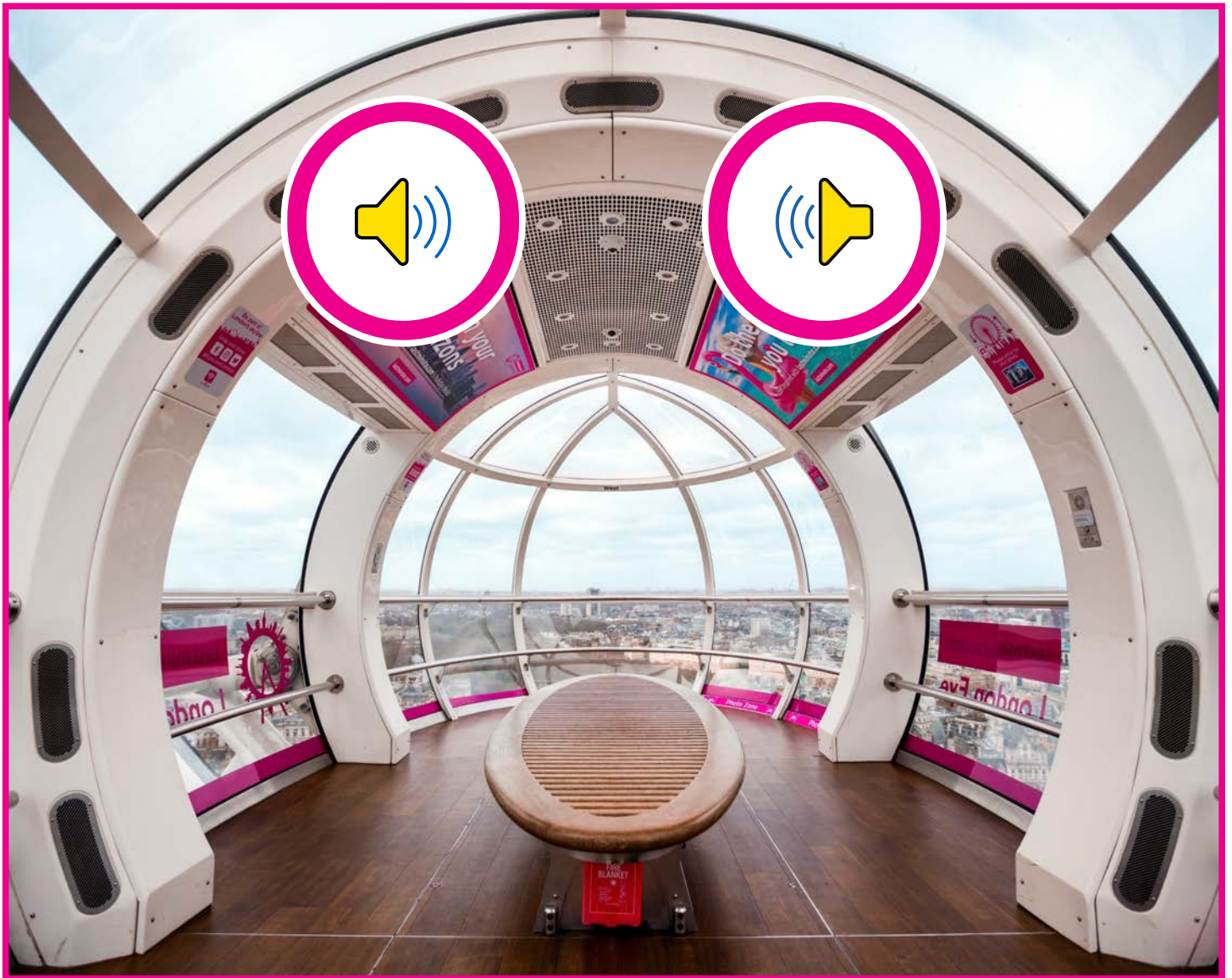


using

a



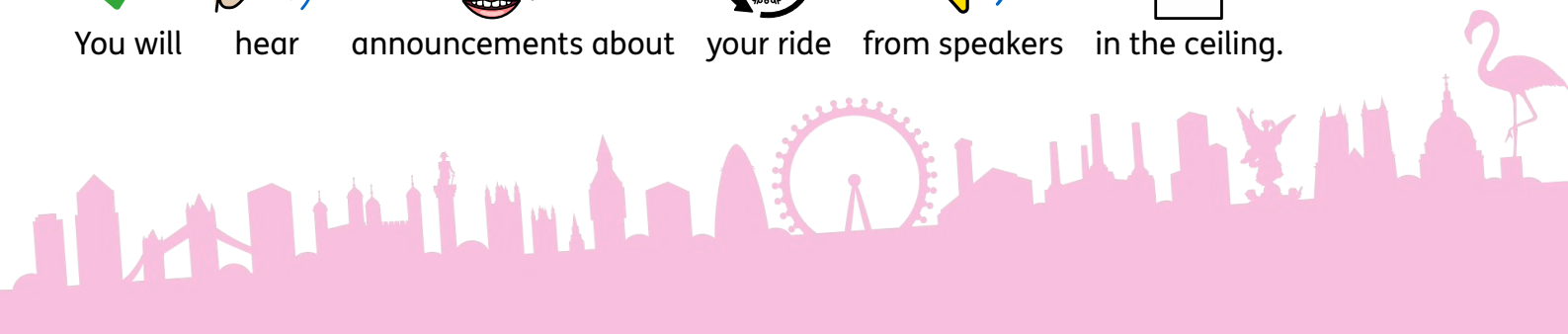
ramp.



There is a bench to sit on in the pod.



You will hear announcements about your ride from speakers in the ceiling.



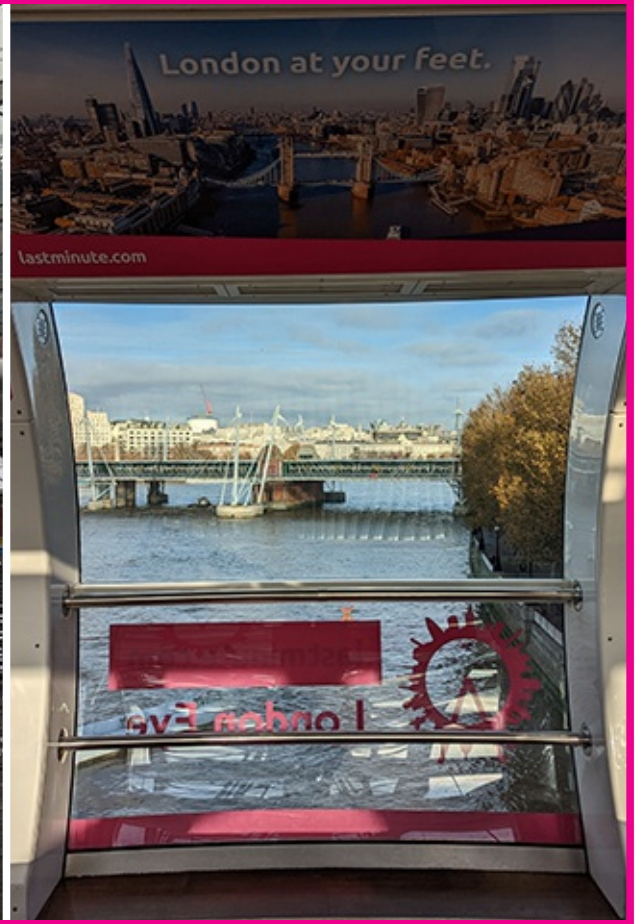


London Eye Guest Journey



lastminute.com

London Eye



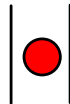
Your



Pod



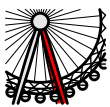
will move



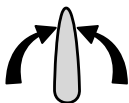
through



the North Tower



The North tower



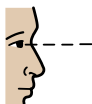
holds up



The London Eye



You will



see



the machines



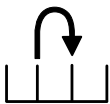
that help



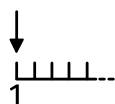
The London Eye



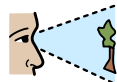
go around.



Next



is your first



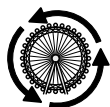
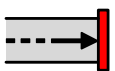
view



of London.



You can press this button to speak to the ride controller if you need help.



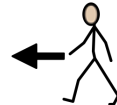
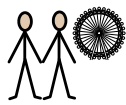
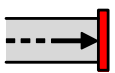
Near the end of your ride you can have a photo taken.



You will hear an announcement. to stand in the photo zone.



The photo is taken from outside the pod.



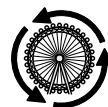
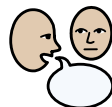
At the end of your ride, our staff will call you forward to leave the pod!



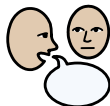
The pod will be moving slowly.



The pod can stop to help wheelchairs using a ramp.

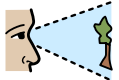


You will go down a ramp and you can tell us about your ride.

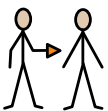


Use the screen to tell us what you think.





You can see your photos at the end of the ramp.



If you like your photo, you can buy it.





London Eye Guest Journey



lastminute.com
London Eye



You can



buy



souvenirs



in our



gift shop.



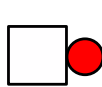
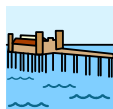
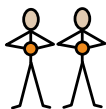


London Eye Guest Journey



lastminute.com

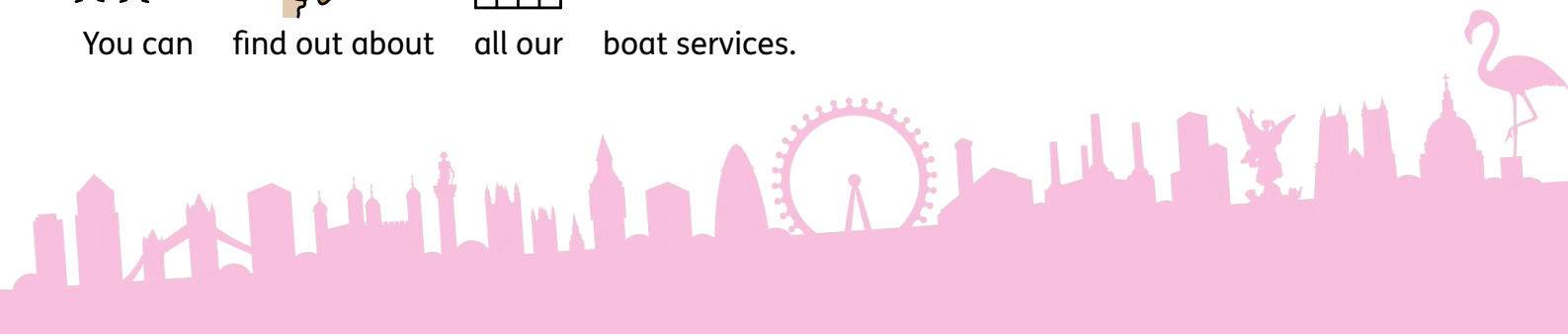
London Eye



The entrance to our pier is next to The London Eye.



You can find out about all our boat services.



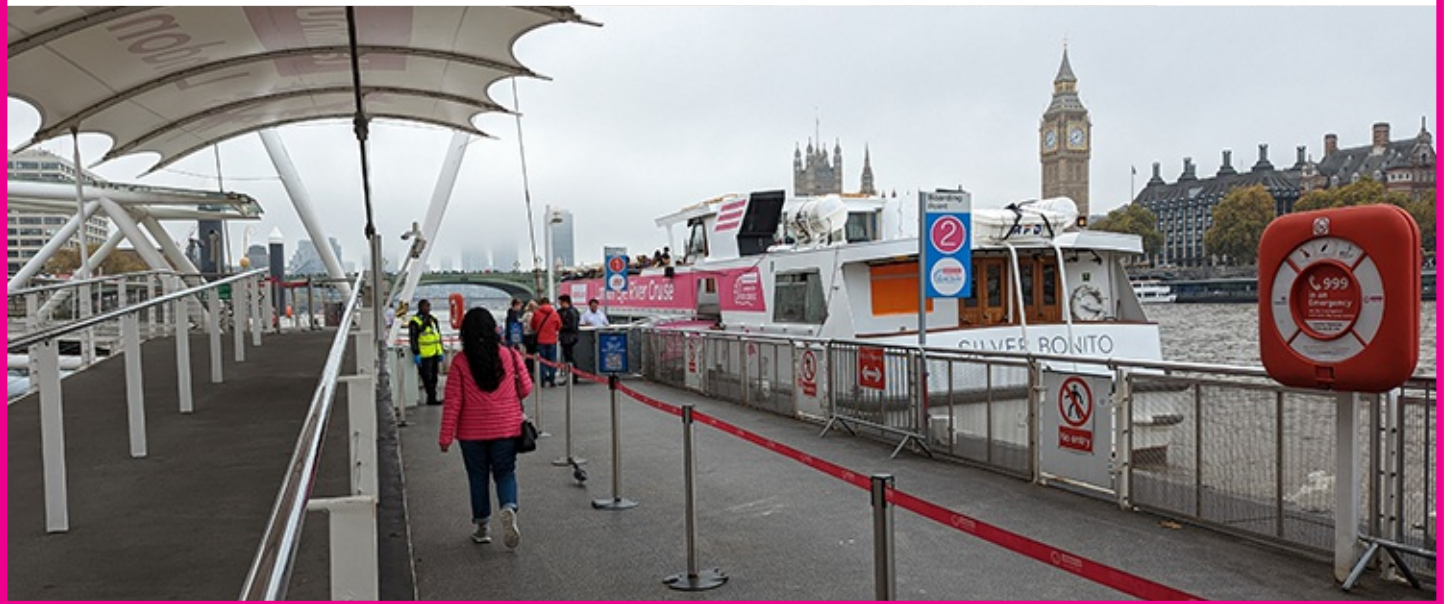


London Eye Guest Journey

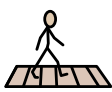


lastminute.com

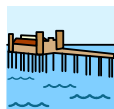
London Eye



You can



walk down



our Pier



to find

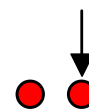


our



River Cruise

or

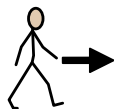


other



boat services.





There is a ramp to board The River Cruise.



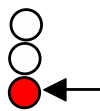
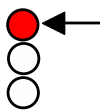
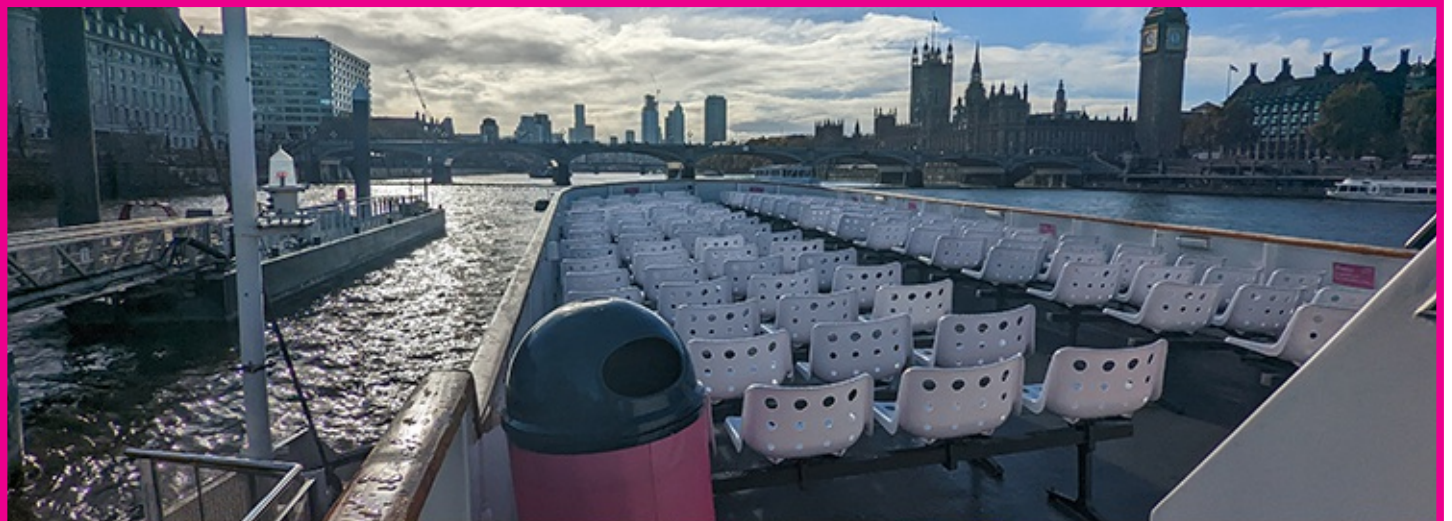


London Eye Guest Journey

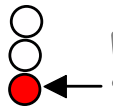


lastminute.com

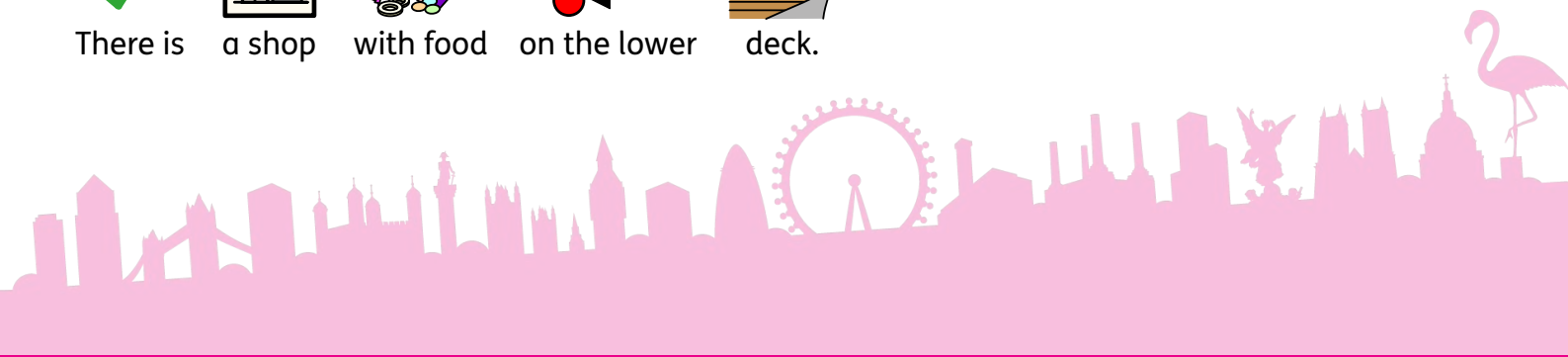
London Eye

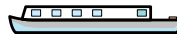
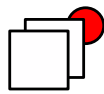


There is an upper and lower deck with seating.



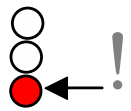
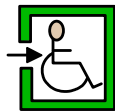
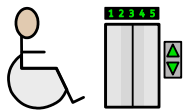
There is a shop with food on the lower deck.





There is an accessible toilet at the back of the boat.





There is a wheelchair lift to access the lower deck.



London Eye Guest Journey



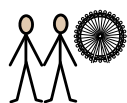
lastminute.com
London Eye



You can



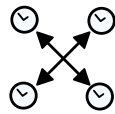
ask



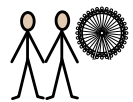
our staff



for help



at any time.



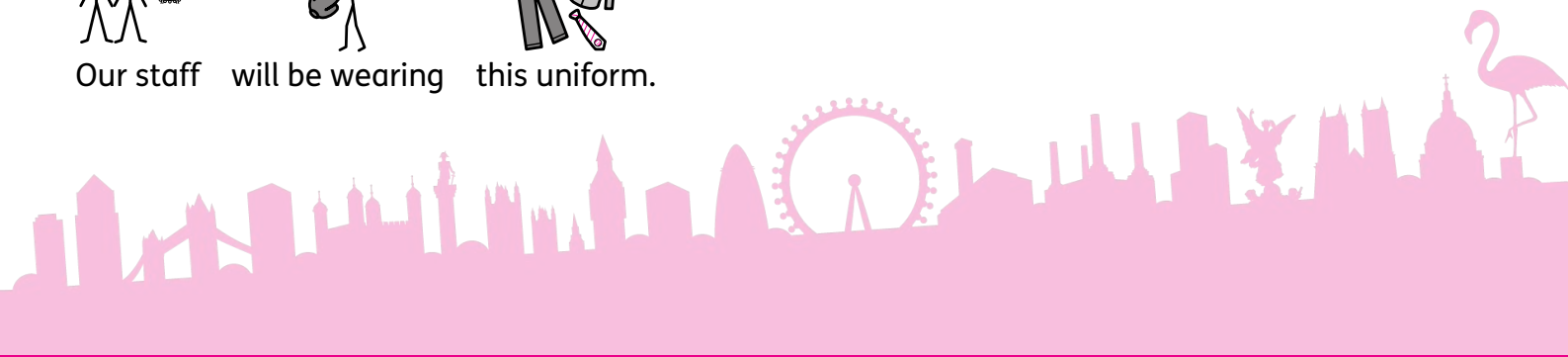
Our staff



will be wearing



this uniform.



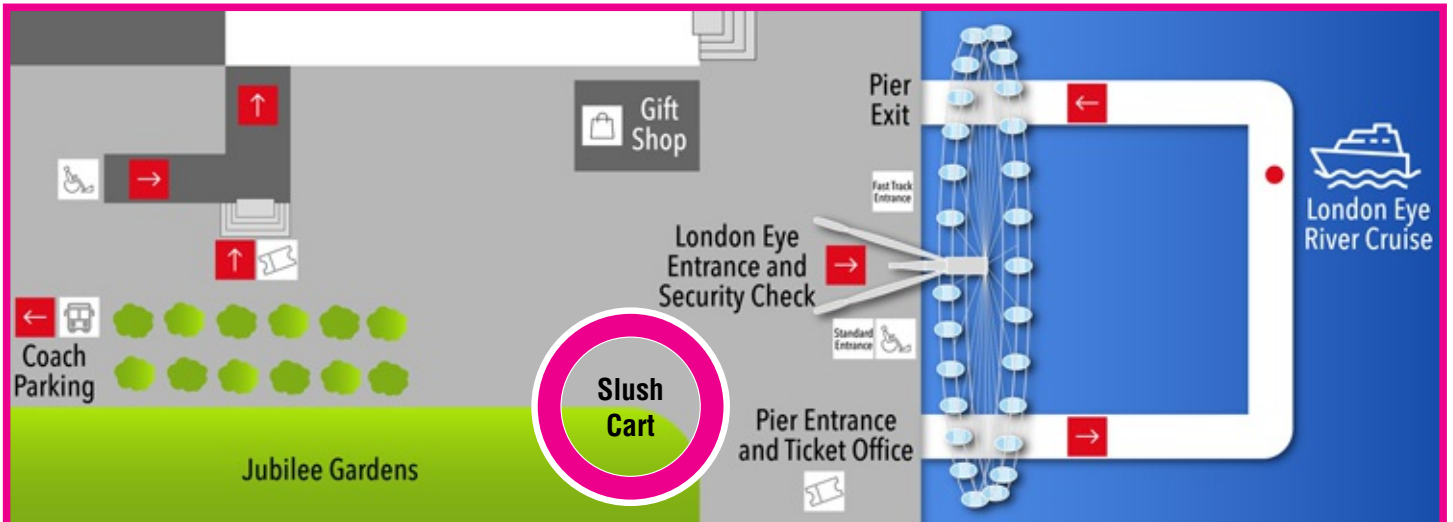


London Eye Guest Journey



lastminute.com

London Eye



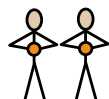
You can



buy



slushies



from our



slush cart!